

Loma Linda University Drayson Center
Facility Policies and Procedures
Updated August 19, 2022 Isk

General Facility Policies

- All MEMBERS and FACILITY USERS are accountable for their actions, including but not limited to the use of profanity as well as aggressive acts toward any other person. Good sportsmanship and fair play are expected at all times. Violations may lead to membership suspension, termination, and/or removal from the facility.
- Members and Facility Users are financially responsible for any damages that occur because of their actions.
- Drayson Center staff and administration make final interpretation of all rules and policies. Members and Facility Users are expected to show proper respect and act accordingly for any instructions given by a Drayson Center representative. Failure to do so may result in suspension and/or termination of membership.
- Drayson Center reserves the right to refuse entry to any individual for any reason.
- Drayson Center may be closed in part or in full for both planned and unplanned maintenance, weather, or special events at the request of Loma Linda University administration. Advance notice may be provided but is not guaranteed. No refunds or membership extensions will be issued for such closures.
- The pool, Superfield, and all other outdoor facilities close 30 minutes prior to the official building closure.
- All members and guests are required to check in at the Service Desk. Failure to do so may result in suspension of membership. Only event participants may use the events entrance.
- Bicycles are to be stored at the bike rack only. Locking bicycles to any other fixtures on the premises is not permitted.
- Bicycles, skateboards, scooters, and other personal vehicles may not be used within the building, with the exception of assistive mobility devices.
- Chewing gum is not permitted on the premises.
- Beverages contained in sports bottles are permitted on the premises. Glass containers of any kind are prohibited.
- Water is the only beverage permitted in Opsahl Gymnasium, the studios, racquetball courts, tennis/pickleball courts, and on the turf field.
- Appropriate attire is required at Drayson Center for exercise, sports, and recreational activities. No scrubs, jeans, sandals, clogs, open-toed shoes, boots, or other non-athletic shoes may be worn for such activities. Shirts and shoes must be worn at all times inside the building.
- Gym bags and other personal items must be safely stored in a locker or designated area. These items are not to be kept in places where they may provide a safety hazard for others.
- Towels are required when using any cardio and/or weight exercise equipment on the premises. Equipment should be wiped down following each use.
- ONLY non-marking shoes are permitted in the gymnasium and studios, as well as on the racquetball and tennis/pickleball courts. Individuals wearing shoes that mark any of these surfaces will be asked to change their shoes or refrain from participating.

- Jump ropes are not permitted on any wooden surfaces.
- Proper eyewear protection is required in the racquetball courts.
- Drayson Center is not responsible for lost or stolen items. If something is lost or stolen, please report it to the Service Desk.
- No photography or recording of any kind is permitted on the Drayson Center premises without full knowledge of and permission by Drayson Center administration.
- Headphones are required with use of any personal audio devices.
- Alcoholic beverages, tobacco, vaping devices, controlled substances, and/or weapons of any kind are prohibited on the Drayson Center premises. Individuals found in possession of one or more of these items, or under the influence of alcohol or a controlled substance, will be asked to leave and may be subject to questioning by LLUH Security and/or local police. Such individuals may receive suspension and/or revocation of membership at the discretion of the Drayson Center Member Relations Committee, and may also be refused day passes.
- Animals of any kind are prohibited from entering Drayson Center except for certified service animals that are trained to do work or perform tasks for the benefit of a person with a disability.
- Personal trainers and any other private instructors not employed by Drayson Center shall refrain from promoting or practicing their trade while on the premises.
- Individuals must be 18 years or older to enter and use the weight and cardio areas.

Membership Policies

- A current, government-issued identification card is required for all membership and day pass purchases.
- Members may request a pro-rated refund if the time remaining on their memberships exceeds 3 months, and a \$25 non-refundable processing fee is charged. Memberships with less than 3 months remaining are not refundable.
- There is a \$25 service charge for all returned checks.
- Drayson Center replacement ID key tags are available for \$5.
- In order to receive a pro-rated membership refund or an extension of membership for medical reasons, members must provide a written doctor's order, stating that no physical activity is permitted for a specified amount of time.
- If a doctor's letter does not specify a date for resuming physical activity, members must provide a second doctor's letter stating the date they may return to physical activity.
- No medical refund or credit request for less than a consecutive two-week period will be considered.
- Members who forget their ID tag may enter Drayson Center up to 12 times per calendar year before they are required to produce their ID tag or purchase a replacement.
- Memberships are non-transferable. Members who allow another individual to use their ID tag will be placed on suspension until they meet with the Drayson Center Member Relations Committee. No refunds or extensions will be given during the suspension period.
- Membership eligibility and/or renewal for spouses and family members is contingent upon the current membership status of the LLUH employee, LLU alumnus, or SECC employee.

Eligible employees, alumni, and students are responsible for renewing the memberships of spouses and children. They must have a current Drayson Center membership to do so.

- Prior to obtaining a spouse or dependent membership, LLUH employees must have registered them through LLUH Human Resources Benefits for membership. Marriage and birth certificates are required as proof of eligibility for spouses and children of LLU students and faculty.
- Non-LLU students must produce a current class schedule to renew their membership at the non-LLU student rate. Student IDs are not accepted. The class schedule must include: the school name, student name, current date, and list of classes.
- Community members who would like to add their child age 16 or above to their membership will need to show a birth certificate for membership.
- PossAbilities and senior members may request a complimentary caregiver's membership. Additional caregivers may purchase a membership at the current discounted rate. Caregivers must complete registration and receive an ID tag, and must be accompanied by the primary member, assisting that individual in his or her activity at all times. Caregivers may not access the facility without the primary member.
- Members may enter the facility one time with an expired membership, presuming that the membership will be renewed before the member leaves the facility. Additional entries with an expired membership will require the purchase of a day pass.

Children

- Children ages 15 and below are not permitted on the Drayson Center premises unless they are participating in a leisure class, event, open swim, or as a spectator for intramural sports. Spectator children must be accompanied by a non-participating parent or legal guardian at all times.
- Minors age 16 or older may obtain a minor dependent membership under the membership of a parent or legal guardian, and must be accompanied by them at all times while on the Drayson Center premises.
- Children over age 4 may not enter the locker room of the opposite sex at any time. Family bathrooms are available on the pool deck for the convenience of members and guests.
- Only parents or legal guardians with supporting legal documentation may register their child for memberships, leisure classes, or other activities for children.

Court Reservations

- All reservations for tennis, pickleball, and racquetball courts are given on a first-come, first-served basis.
- Members are encouraged to make reservations online through the portal, mydayson.llu.edu.
- Reservations may be made as early as 6:00 a.m. the day before the intended use.
- Racquetball courts may be reserved for 1 hour at a time. The one exception is Wallyball, which allows for 2-hour reservations. Tennis/pickleball courts may be reserved for 2 hours.
- Members must be current to make reservations.
- Members may not make reservations on behalf of another member.

- Only one court reservation may be made per day per phone call.
- A 15-minute grace period is given for reservations. After the grace period has passed, reservations are canceled and the court is available on a first-come, first-served basis.
- Day pass users may reserve courts by providing their receipt and a government-issued form of identification.

Facility Reservations

- Drayson Center reserves the right to refuse or cancel any event at any time for any reason.
- All events are scheduled through the Events Department. Those organizing and/or attending unauthorized events, classes, meetings, or other gatherings will be asked to leave. LLUH Security may be informed at the discretion of Drayson Center staff.
- All groups are required to complete a “Facility Reservation Form” well in advance of their event. Upon receiving a signed contract and following approval by Drayson Center administration, the requesting group is provided with a list of associated rental and service fees. Requesting groups are responsible for all costs related to their event.
- Items may not be stored in the Drayson Center facility without prior approval by the Events Manager and/or Drayson Center administration.
- Proper handling and use of audiovisual equipment is expected. Those unsure about operating any equipment should contact a supervisor or the Facilities Manager.
- All facility users should immediately report damage to the facility or equipment (ex. food or drink spills, or broken equipment) to a supervisor or the Facilities Manager. Facility users are financially responsible for cleaning, repair, or replacement.

Weight and Cardio Rooms

- Members must be 16 years or older to use any weight or cardio equipment. Minors must be accompanied by a parent or guardian at all times.
- Towels are required for entry and use of any exercise equipment.
- The use of stretching machines is limited to 10 minutes.
- The use of cardio machines is limited to 30 minutes.
- Use of chalk or any other powders is not permitted.
- Please do not remove any permanent or temporary signage from machines.
- All cardio and weight equipment must remain in the respective areas.
- Immediately report injuries and/or malfunctioning equipment to a weight room attendant or the Service Desk.
- Gym bags and other personal items must be safely stored in a locker or designated area. These items are not to be kept in places where they may provide a safety hazard for others, such as next to or hanging on weight or cardio machines.
- Please wear proper workout clothing to enhance your exercise and avoid injury. Jeans and other restrictive clothing are prohibited as workout attire.
- Scrubs are not allowed in the weight and cardio rooms for public health reasons.
- Drayson Center staff members have the final say in the interpretation and enforcement of all policies.

Equipment Checkout

- Athletic equipment is available for checkout on a first-come, first-served basis. Members are required to provide proof of membership when checking out equipment.
- Members are financially responsible for lost, damaged, or stolen equipment while checked out under their names and will be charged for the full replacement value of the equipment. Misuse of rental, intramural, or facility equipment, as well as failure to replace lost, damaged, or stolen equipment, may result in suspension or termination of membership and/or equipment usage.
- Equipment must be returned to the Intramural Room by the facility closure time. Failure to return equipment may result in suspension or termination of membership.

Hammock Hangout

- The Hammock Hangout area is available for use by members. Hammocks may be checked out at the Intramurals Office.
- The fireplace may be reserved through the Events Office.
- Glass containers are not permitted anywhere on the lawn or in the Hammock Hangout area.
- Food and drink are permitted in designated areas.
- Lifeguards are required for any activity on the lawn or in the Hammock Hangout area.

Intramural Sports and Recreation

- All intramural league registration takes place at www.imleagues.com/llu.
- Students may charge any applicable intramural fees to their student accounts.
- Participation is granted on a first-come, first-served basis.
- Team names must be mindful of LLU standards. The Intramural Department reserves the right to change any team name deemed inappropriate.
- Captains are responsible for making all team members aware of rules and policies relating to their league sport and participation.
- Spectators may observe intramural league games at Drayson Center, entering through the Service Desk for all league play in the gymnasium, or through the Superfield gate for all field sports.
- If an intramural league game is cancelled because of an institutional event, credit may be applied to a future league.
- Game/match cancellations due to weather conditions and/or field conditions will be posted on www.imleagues.com/llu by 5:00 p.m. the day of the game/match.
- Intramural Department staff make the final interpretation of all rules and policies for all intramural league play, sports activities, and sports equipment management.
- Please see complete Intramural Policies at www.imleagues.com/llu.

Opsahl Gymnasium

- ONLY non-marking shoes are permitted in the gymnasium. Individuals wearing shoes that mark the wood floors will be asked to change their shoes or refrain from participating.
- Gym users or spectators are not permitted to open any doors directly leading to the building exterior or to the conference area except in an emergency evacuation. Opening these doors during normal use may result in suspension or loss of membership.
- Throwing or kicking balls against the wall and/or ceiling is not permitted.
- Hanging from basketball rims is not permitted.
- Water is permitted in non-glass resealable containers. Eating in the gym is not permitted.
- Drayson Center staff members are responsible for setup and takedown of volleyball, badminton, and all other sports equipment.

Superfield

- The Superfield entrance gate is only opened for scheduled intramural games, activities, authorized groups, and/or special events. In all other instances, access to the Superfield is through Drayson Center's main entrance.
- Members must show proof of membership to enter through the Superfield gates. Anyone without membership proof may be asked to use the main entrance and Service Desk.
- Strollers are not permitted on the running track and may not be used anywhere on the field for exercise purposes.
- Animals of any kind are prohibited from entering Drayson Center Superfield except for certified service animals that are trained to do work or perform tasks for the benefit of a person with a disability.
- Superfield lights are only used for scheduled activities, intramural leagues, special events, or authorized groups. Use of the lights must be requested in advance by submitting a Facility Reservation Form.
- Shoes are required at all times. Metal or screw-in cleats are prohibited.
- Spectators are welcome for intramural games or authorized group activities. They are not permitted to use the track or enter the main facility.
- Children must be supervised at all times. See "Children" section for policies regarding child spectators on the Superfield.
- Groups using the Superfield are responsible for trash pickup following each use.
- Members are asked to clean their shoes as much as possible before entering the main facility. Mats outside of entrances are provided.
- Members and guests are prohibited from climbing on fences or soccer goals.

Turf Field

- Access to the turf field is only available during scheduled intramural leagues, group rental, and/or special events.
- No food, gum, seeds, or beverages other than water are permitted in the enclosed turf field area.

- Players must wear standard molded cleats on the turf field. No street shoes or metal/screw-in cleats are permitted.
- Strollers are not permitted on the turf field, nor may be used for exercise purposes in the surrounding areas.
- Animals of any kind are prohibited from entering Drayson Center turf field except for certified service animals that are trained to do work or perform tasks for the benefit of a person with a disability.
- No staking of objects into the synthetic turf is allowed.
- No fireworks or flammable devices are permitted.
- Bicycles and other belongings may not be chained or locked to any gates or fences.
- Paint and field-marking materials are prohibited on the turf field.
- No hitting of golf balls is permitted on the turf field.

Aquatics

- Members and visitors may use the pools only when a lifeguard is on duty.
- Showers are recommended before entering the water.
- Swimmers must be at least 16 years of age to use the lap lanes outside of scheduled programs or events.
- Diving is only allowed in the designated areas.
- Glass containers are not permitted anywhere in the aquatics area.
- Food and drink are permitted in designated areas.
- The changing of clothing is limited to the locker rooms or family restrooms.
- Open wounds and/or bandages are not permitted in the water.
- Swimmers are required to wear appropriate swim attire. Aquatic personnel have the final interpretation of what is appropriate.
- Sunscreen is permitted. The use of tanning oil and lotion are discouraged.
- No running is permitted on the pool deck.
- Rough play or any action deemed unacceptable by aquatic personnel is prohibited.
- Toys, including squirt guns of any kind, are not allowed.
- Water noodles, kick boards, pull buoys, and water dumbbells are not allowed in the pools except for classes or training purposes.
- Hanging onto or over lane lines is not permitted.
- Spitting and nose-blowing are not permitted in the pools or gutters.
- Only U.S. Coast Guard-stamped flotation devices are allowed.
- Lifeguards and other aquatic personnel make the final interpretation of all rules and policies in the aquatics area.
- The use of swim diapers is required for all children who are not potty-trained.
- Periodic mandatory 10-minute breaks are required during Open Swim in the Leisure Pool. All swimmers are required to vacate the pool when instructed to do so by a lifeguard.

Hot Tub Spa

- Members and visitors must be at least 16 years of age to use the hot tub spa. Minors must be accompanied by a parent or guardian at all times.
- Appropriate swim attire is required in the spa at all times.
- Individuals are allowed to use the hot tub spa only when a lifeguard is on duty.
- Hot tub spa users must shower with soap and water before entering.
- No diving/jumping into or rough play in the hot tub spa.
- Do not sit or play near the drain or suction openings.
- Secure or remove loose or dangling items, including long hair, swimwear, and jewelry.
- Hot tub spa use is limited to 20 minutes. Users may shower, cool down, and return briefly. Prolonged use may result in nausea, dizziness, fainting, or hyperthermia.
- Remove swim caps before entering the hot tub spa.
- In case of an emergency, press the Stop Button to turn off the jets.
- Individuals with heart disease, diabetes, high or low blood pressure, seizures, epilepsy, or other medical conditions are cautioned against using the hot tub spa.
- Individuals who may be pregnant should seek medical advice before using the hot tub spa.

Waterslide

- Lifeguards must be stationed at the top and bottom of the waterslide during use.
- Waterslide riders must be at least 48 inches tall.
- Riders must wait for the lifeguard's signal before proceeding down the slide.
- A rider must clear the slide and exit the water before the next rider is released.
- The maximum operational load for the waterslide is 300 pounds.
- No flotation devices/lifejackets are allowed on the waterslide.
- Riders must slide feet first and exit the pool promptly when finished.
- Swimwear with exposed zippers, buckles, rivets, or any ornamentation is prohibited.
- Jewelry, watches, eyeglasses, and goggles must be removed before proceeding down the slide.
- For safety reasons, it is recommended that individuals with heart or back trouble, or that may be pregnant, refrain from using the waterslide.

Diving Board

- Members and guests must wait their turn at the bottom of the ladder.
- One diver at a time is permitted on the diving board.
- Recreational divers may jump or dive using only one bounce on the board. Running off the end, doing handstands, sitting, or back-flip dives are not permitted. Divers must jump or dive straight off the end of the board.
- Jumping into, onto, or through a flotation device is not permitted.

- All divers must wait until the diving area is clear before proceeding up the ladder and onto the board.
- All divers must be able to swim to the ladder unassisted in order to dive.

Aerobic Studios

- Any use of the studios must be approved and scheduled by Drayson Center personnel.
- Studio B is only available for member use when not scheduled for a formal class.
- Any aerobic and other equipment used or moved during an activity or event within a studio must be returned to its stored position and secured. Equipment may not be removed from the studio.
- Sound and other technical equipment should only be operated by Drayson Center personnel. Members and visitors may not touch any equipment.
- Water is the only beverage allowed in the studios, preferably in a plastic resealable container. Food is prohibited.
- Exterior studio doors must remain closed except for emergency evacuation.
- ONLY non-marking shoes are permitted in the studios. Individuals wearing shoes that mark the wood floors will be asked to change their shoes or refrain from participating.

Locker Rooms

- Day-use lockers are available for members who provide their own locks. Lockers must be cleared of all personal items by the facility closure time. Locks and belongings not cleared by that time will be removed by Drayson Center staff.
- Locker rentals are not covered by general membership fees and are available to Drayson Center members for an additional fee.
- A courtesy reminder will be placed on the lockers nearing their expiration date.
- Mobile phone and camera use in the locker room is strictly prohibited. Phones should not be visible.
- Items removed from expired rental lockers will be held in Lost and Found for up to 7 days, then donated to a local charity.
- Drayson Center is not responsible for lost or stolen items. It is highly recommended that backpacks, athletic bags, and other valuables be stored in lockers with locks on them.

Dry Saunas

- Those using the dry sauna are required to remain appropriately covered and sit on a towel.
- Members and visitors must be at least 18 to use the sauna.
- Hair, dangling swimwear, or other loose items should be secured. It is recommended that jewelry not be worn in the dry sauna for reasons of personal safety.
- Dry sauna use is limited to 20 minutes. Users may shower, cool down, and return briefly. Prolonged use may result in nausea, dizziness, fainting, or hyperthermia.
- Individuals with heart disease, diabetes, high or low blood pressure, seizures, epilepsy, or other medical conditions are cautioned against using the dry sauna.

- For safety reasons, it is recommended that individuals with heart or back trouble, or that may be pregnant, refrain from using the dry sauna.
- No oils or other liquids are allowed in the dry sauna except for drinking water in plastic resealable containers.
- For your safety, please refrain from putting any liquids or personal items on the rocks or heating unit of the dry sauna.

Lost and Found

- See “General Facility Policies” for the care of lost or stolen items.
- Lost and Found is located at the Service Desk. Please report any lost or recovered items immediately. Lost or stolen items are the responsibility of the member or visitor and not Drayson Center.
- Toiletries, undergarments, and socks are discarded immediately.
- General items such as clothing, badges, swimsuits, belts, shoes, sports equipment, towels, IDs, and books, etc. are held up to 7 days, then delivered to local charities.
- Valuable items such as jewelry, smartphones, wallets, etc. are placed in the Drayson Center safe for up to 30 days, then delivered to LLUH Security, which donates them to charity unless the owner can be found.
- Items located in the safe are available for pickup by appointment through the Membership Office. Drayson Center will only release items or belongings to the rightful owner. Members and guests must sign for their items when retrieved.
- No items are kept by Drayson Center or LLUH employees, with the possible exception of unclaimed sports equipment which may be used for checkout at the Intramural Office.